



Position Description

SEWB Link Worker

Social, Emotional Wellbeing Team

Penrith/Mt Drutt | November 2020



POSITION TITLE

Social and Emotional Wellbeing Link Worker *Greater Western Aboriginal Health Service*

LOCATION

Penrith/Mt Druitt – various locations

POSITION DESCRIPTION

The Social and Emotional Wellbeing (SEWB) Link Worker is responsible for provision of support to clients of the GWAHS SEWB Program. The SEWB program provides support with needs related to Alcohol and Other Drugs, Mental Health and broader supports around grief and loss, trauma and abuse, domestic violence, removal from family and family breakdown, cultural dislocation, racism and discrimination.

The role includes both direct practical support such as transport as well as coordination of care provided by other providers, for example external psychological support, withdrawal management, primary health care, psychiatric care, counselling.

The Penrith role has a specific focus of operating in a linking role with the Nepean AOD Hub, Day Rehabilitation Program and other community mental health and AOD programs. The Mt Druitt roles have specific AOD, Mental Health and SEWB focuses.

The position reports to the Team Leader- SEWB, GWAHS.

KEY RESPONSIBILITIES OF THIS ROLE

- Provide care coordination and direct care delivery in line with the GWAHS SEWB Model of Care and WACHS policies and procedures.
- Undertake assessment and care planning in collaboration with SEWB Link clients and other relevant stakeholders including: family, mental health services, alcohol and other drug services, GPs, clinical and community services to enable clients to access relevant support services.
- Develop, promote and implement direct support and referral pathways for SEWB Link clients and facilitate access to range of community based health and non-health service providers such as: housing, social engagement, family and community connection.
- Work in close partnership with GWAHS GP's, Practice Managers, RN's, Aboriginal Health Workers and other relevant staff to support SEWB clients accessing GWAHS clinics.
- Provide transport support to clients of the program as required including, for example, to medical appointments and specialist appointments, and community support programs.

- Ensure client and program data are routinely captured and reported in line with reporting requirements and funding guidelines, maintaining accurate client records, case notes and other data.
- Participate in staff meetings, case reviews, clinical supervision and other similar processes.
- Contribute to quality improvement processes.
- Act and perform duties in accordance with legislative as well as WACHS and GWAHS requirements, including acting in line with the WACHS Code of Conduct.
- Knowledge and understanding of the issues that impact on Aboriginal people and Aboriginal communities
- Compliance of EEO, WH&S and Ethical Work Practices
- Any other operational or administrative duties as may be required by the Team Leader or Executive Manager

SKILLS AND EXPERIENCE REQUIRED

Essential Criteria

- Aboriginality.
- Relevant qualification- either relevant VET qualification (e.g. Cert IV Community Services, Mental Health, AOD Work) or equivalent tertiary qualification or working towards.
- Demonstrated awareness of and sensitivity to Aboriginal culture and history, and current issues affecting lives of Aboriginal people.
- Experience in the delivery of programs and activities for Aboriginal people.
- Experience in the direct care delivery and care coordination of programs and services for mental health, alcohol and other drugs and other community supports.
- Ability to make appropriate referrals to relevant mental health and alcohol and other drug services and community programs.
- Effective organisational and time management skills- including the ability to manage competing priorities.
- Excellent written and spoken communication skills and ability to communicate with a range of stakeholders.
- Ability to work flexibly in a range of different settings as required.
- Ability to record relevant program data using computer software collection systems.
- Working with Children and Criminal Record check clearances and a current NSW Drivers Licence

Desirable Criteria:

- Significant direct experience in a similar role

WHO WE ARE

Wellington Aboriginal Corporation Health Service (WACHS) aims to empower targeted Aboriginal and Torres Strait Islander people to take control of their individual, family and community health and wellbeing needs through the community-controlled model. Our main services are located in Wellington, Dubbo, Moree, Western Sydney, Penrith, Nepean Blue Mountains, and we provide outreach services to other towns and communities through our regional programs

We are an Aboriginal Community Controlled Health Service offering Primary Health Care Services and an Integrated Care program, as well as a number of specialist clinical staff and AHW's, a Specialist Programs Unit incorporating Social & Emotional Wellbeing, Child & Family Support, Drug & Alcohol, Aboriginal Family Health, Aboriginal Local Support, a Healthy for Life (H4L) Program, Maternal & Child Health Worker, Aboriginal Health Workers, Youth Health Worker and Dietitian targeting Maternal & Child Health and Chronic Diseases, regional programs including Australian Nurse Family Partnership Program, Aboriginal Children's Therapy Team, Tackling Indigenous Smoking Program. Our staff are supported by an Executive Management Team located across our service areas.

www.wachs.net.au